



Prosci Change Management Certification Program

Participants will gain the knowledge, skills and tools to drive successful change initiatives. During this three-day experiential learning program, they will apply holistic change management methodology to a current project. They will leave with a change management plan designed to effectively manage change and enhance project results.

Dates: 12 – 14 June 2017 (three days) Venue: <u>Qualians Learning Centre</u> in Bucharest 30A, Ermil Pangratti st., 4th floor Program fee: 2275Eur + VAT Number of participants: 17 Deadline for registration: 26 May 2017 (two weeks pre-work required) Information and registration: <u>cora.stanciu@qualians.com</u> Telephone: 021-319 77 10

Who should attend:

The Prosci Change Management Certification is ideal for those responsible for driving change. Participants are predominantly in the following roles:

- Change leaders
- Project managers
- IT professionals
- Project team members
- Change management practitioners
- Continuous improvement specialists
- Human Resource business partners
- Organization development professionals

Program Objectives:

By completing the Prosci Change Management Certification, participants will:

- Understand the fundamentals of change and change management
- Understand how effective change management improves organizational results
- Articulate the value of change management to peers and leaders with a presentation on the business case for change management
- Walk away with a change management plan
- Learn to apply the Prosci 3-Phase Process change management methodology to a real project
- Learn how to apply the Prosci ADKAR Model to facilitate individual change
- Achieve certification in the Prosci change management methodology
- Gain access to Prosci change management tools
- Earn HRCI, PMI and CCMP credits

3 Days Agenda:

Day one: 12 June 2017

• Why change management?





- The ROI of effective change management
- The Prosci ADKAR® Model
- 7 concepts of change
- Preparing for change: assessing change readiness

Day two: 13 June 2017

- Preparing for change: building team structure and assessing sponsorship
- Managing change: creating customized communication and sponsorship plans
- Executive project plan presentations

Day three: 14 June 2017

- Managing change: creating coaching, training and resistance management plans
- Reinforcing change
- Exam & graduation

COURSE MATERIALS:

- Program workbook, assessments and handouts
- Best Practices in Change Management
- Employee's Survival Guide to Change
- Change Management: the People Side of Change
- ADKAR: A Model for Change
- One-year subscription to the Prosci Practitioner eToolkit

Trainer: Alan Kendall

Alan is an experienced leader of complex change programmes, operating effectively at all levels to ensure the delivery of business benefits. He has worked for many Fortune 100 companies and large government departments, building and leading high performance teams in global, multi-cultural environments. <u>Read More...</u>